# **Ana Marisa Wells**

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## **Education (GPA 3.60)**

Miami University in Oxford, OH

- Bachelor of Arts in Media and Communication
- Minor in Fashion
- Minor in Dance

Redhawk Scholarship

August 2021-May 2025

Expected graduation: May 2025

# **Work Experience**

## **Pro Shop Student Assistant**

Goggin Ice Center at Miami University in Oxford, OH

March 2022-May 2025

- Provided customer service to Miami students, local guests, and visiting guests
- Skate-guarded for public open skates to ensure safety while providing a positive experience for all guests
- Handled sales and skate/broomball/equipment rentals at the front desk
- Stocked and organized inventory, merchandise displays, food, and drink in the pro shop

## **Game Day Operations/Ice Crew Student Assistant**

Goggin Ice Center at Miami University in Oxford, OH

Oct. 2021-March 2025

• Cleared snow from ice during media timeouts of Miami University Division I hockey home games

#### **Sales Associate**

Uptown Cheapskate in Tampa Palms, FL

July-Aug. 2024; Dec. 2024-Jan. 2025

- Provided customer service to guests
- Handled sales and operated the cashier
- Stocked and organized inventory, merchandise displays, racks, and floor maintenance

## Sales Ambassador

Busch Gardens in Tampa, FL

June-August 2023

- Provided customer service to guests by answering questions and resolving guest issues
- Worked to increase sales in gift shops and device rental locations
- Handled sales and operated the cashier
- Stocked and organized inventory, merchandise displays, and food, and kept assigned areas cleaned

#### **Skate-guard**

TGH Ice Plex in Brandon, FL

April 2021-August 2022

- Assisted coaches in the Learn-To-Skate program for kids
- Skate-guarded for public open skates to ensure safety while providing a positive experience for all guests
- Hosted kids' birthday party events
- Operated the skate rental booth
- Custodian for main floor of rink after public skate sessions

## **Certifications**

CITI Program research certification: "Humans as Subjects IRB Basic Course" Expires Feb. 13, 2027

### Extracurriculars

•	U.S. Figure Skating member	2015-present
•	Alpha Omicron Pi sorority	2022-2025
•	Usher volunteering at Miami University's Department of Theater	2022-2025
•	Miami University Fashion & Design Club	2022-2025
•	Miami Ice Skating Club (intercollegiate USFS track)	2021-2025
•	Gallery monitor volunteering at the Tampa Museum of Art	June-July 2024